



3624
2164
JFW

PATENT
17207-00009

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Nabe et al.

Serial No.: 09/828,414

Filing Date: April 6, 2001

For: METHODS AND SYSTEMS FOR
CUSTOMER RELATIONSHIP
MANAGEMENT

:
:
: Group Art Unit: 2164
:
:
:
:
:
:

CERTIFICATE OF MAILING

I certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on August 10, 2004.

Daniel M. Fitzgerald, Reg. No. 38,880

STATUS REQUEST

Commissioner For Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SIR:

The above-identified patent application was filed on April 6, 2001. Since that time, nothing has been received indicating action on this application. We respectfully request a status inquiry on the above-identified patent application. A copy of this request is enclosed for the purpose of reporting the results of the status inquiry.

Respectfully submitted,

Daniel M. Fitzgerald, Reg. No. 38,880
ARMSTRONG TEASDALE LLP
One Metropolitan Square, Suite 2600
St. Louis, Missouri 63102-2740
(314) 621-5070